

The wide world of public transport

In this timetable summary, you will find connections between trains, cableways, ships and coaches around Switzerland. There is also information on many services at the station and online and much more. If you have specific questions, you can ask at any manned station. And at sbb.ch/en or on SBB Mobile, you can see all up-to-date services in real time, buy your ticket in just two clicks and discover a wealth of information and inspiration for your next trip. We wish you a pleasant journey.

Your direct route to information

Whatever you want to know about rail travel: find out information at your point of sale, via telephone or online (sbb.ch/en).

SBB.ch/en – Everything to keep you on the move

Find door-to-door connections with our online timetable! In addition to a precise timetable, you can find useful information about your starting point and destination (sbb.ch/en/timetable).

Buy tickets and travelcards round the clock! You can print out tickets for Switzerland and many international services yourself at home (sbb.ch/en/buying).

Various ideas for leisure and holidays! Enjoy our interesting combined offers for excursions, short trips and events, and book your tickets online (sbb.ch/en/leisure).

We're there for you 24 hours per day: Rail Service 0848 44 66 88 (CHF 0.08/min.)

Any time, any day, just call this number to book tickets, reserve seats or obtain information, quickly and easily.

Ticket machines

Ticket machines are available at train stations and stops managed by SBB and other transport companies. You can purchase tickets and access services from them conveniently and without having to wait at any time of the day. You can pay in CHF, euros (bank notes only), RekaRail and Reka Cheques as well as with debit and credit cards.

You can find more information at sbb.ch/en/ticketmachine. Call the telephone number 0800 11 44 77 (free) and the SBB Contact Centre will assist you with ticket purchases.

SBB Mobile – Your personal travel companion

SBB Mobile is perfectly tailored to your public transport requirements. You can make timetable enquiries by simply swiping and buy a ticket with just two clicks. The most important information, such as the departure platform, tips on changing trains, platform alterations and delays are displayed on your smartphone in real time. Additional user-friendly functions such as automatically locating the nearest stop in your fare network or displaying train information make the app your digital everyday travel companion.

The SBB Mobile app is available free of charge for iOS and Android. For more information, visit sbb.ch/en/mobile.

Praise, feedback, suggestions. SBB customer service 0800 401 401 (free)

Are you not happy with a certain service? Did you particularly enjoy something? Or do you have any suggestions? Then contact us. We're here to help.

SBB Customer Dialogue
P.O. Box
CH-3000 Bern 65

Telephone: 0800 401 401 (free) or online: sbb.ch/en/contact
Monday to Friday from 8 a.m. to 5 p.m. excluding public holidays.

Lost and found: The SBB Lost and Found Service will help (sbb.ch/en/lostandfound)

Have you left something behind on a train or at the station and want to know whether the item has been found? Our Lost and Found Service will help you to report any items left behind as lost. Making your lost property report online is free of charge. If you do so via Rail Service on 0848 44 66 88 (CHF 0.08/min) or at the counter, you will be charged CHF 15. The item will be returned for a fee at around 100 travel centres across the whole of Switzerland during local opening hours.

The GA travelcard doesn't tie you to specific trains

The best and easiest way to travel! Simply catch the next train and set off: The GA travelcard gives you unlimited travel on SBB trains and most other railways in Switzerland. You can also travel by boat, bus or tram and enjoy reduced prices on a wide range of mountain railways. With the Duo Partner GA travelcard and Familia GA travelcard, additional family members or persons living in the same household can obtain a GA travelcard at a discounted price. You can choose whether to pay for your GA travelcard yearly or monthly. Every GA travelcard has an initial minimum contract term of four months, regardless of the payment interval. The price does not include any night supplements. You can find more detailed information about each ticket on offer at sbb.ch/en/ga or at your point of sale.

Save on the same route with the point-to-point or modular travelcard

The same route for cheaper

If you travel the same route for a whole year, for example your journey to work, your annual point-to-point or modular travelcard means that you only pay for 9 months. You can also get the travelcard for the duration of one month. You can customise your travelcard to include postbus routes, certain bus companies and/or flexible zone-route-zone combinations.

The travelcard for children and young adults

Children and young adults from ages 6 to 25 enjoy an additional discount in 2nd class. When you first buy the card, we will need a passport photo and an official ID.

Travel easily via rail, bus and tram with network passes

Public transport companies in most regions in Switzerland have joined forces. This means that the same simple pricing system applies throughout the fare network. The municipal zoning plan shows how many neighbouring zones (areas) need to be crossed to get you from A to B. The fare depends on the number of zones travelled through. Whether you're travelling by train, bus or tram; all forms of public transport in the zones you travel in are included in the price.

Single network tickets

In addition to the travelcards already mentioned, the majority of networks also offer single tickets, day tickets or multiple-journey tickets, as well as group tickets. With the Half-Fare travelcards, you can enjoy all journeys at a reduced price. Whether you're only taking a single trip or travel more frequently, the networks have different tickets to suit all travel needs.

You can find more detailed information about each ticket on offer at sbb.ch/en/networks or at your point of sale.

Regional travelcards

If you travel in the same zones all year round (for example on your journey to work), you can save with the annual regional travelcard: You only pay the price for 9-10 months. It doesn't matter whether you're travelling in 1st or 2nd class. And for your peace of mind: the annual regional travelcard will be replaced if you lose it (as long as you still have your receipt). Of course, the regional travelcard is also available on a monthly basis and, in some regions, even on a weekly basis too.

When you first buy the card, we will need a passport photo and an official ID.

You can find more detailed information about each ticket on offer at sbb.ch/en/networks or at your point of sale.

Junior regional travelcard

Children and young adults from ages 6 to 25 enjoy an additional discount of over 20% in 2nd class. When you first buy the card, we will need a passport photo and an official ID.

Travelling beyond the fare network

When travelling beyond the fare network, network travelcards are valid until the last scheduled stop in the zones covered. Network travelcards are not valid on trains that do not stop within the covered zones.

The modular travelcard – just as individual as you are

The modular travelcard lets you combine routes and zones across fare networks just as you need to. So, you can travel from region to region as well as enjoy free travel within your departure and destination regions.

You can find out more information about the modular travelcard at your sales point.

Travel or less with the Half-Fare travelcard

The Half-Fare travelcard lets you travel for half price on all SBB trains and most other railways, as well as on boats, buses and trams. The price does not include any night supplements. You can find more information about the advantages of the Half-Fare travelcard at your point of sale or at sbb.ch/en/half-fare.

1-month travelpass for the Half-Fare travelcard: the GA travelcard for one month

You can also buy a **1-month travelpass** in addition to your Half-Fare travelcard. This turns your Half-Fare travelcard into a GA travelcard for one whole month.

1-day travelpasses for the Half-Fare travelcard: Unlimited travel!

Instead of buying a half-price ticket, you can often travel more cheaply with the **1-day travelpass** for the Half-Fare travelcard. Then you can travel throughout the day in the same way as with a GA travelcard.

1-day travelpasses for children are available for children aged 6 to 16 years. Each child must hold his or her own one-day travelpass, and a maximum of four children may travel with each adult (over 16 years).

Annual passes for families

With the **Junior travelcard**, children from the age of six up to their 16th birthday can travel on public transport for a whole year when accompanied by a parent with a valid ticket. The Junior travelcard is free from the third child onwards. Simply show the other two Junior travelcards when buying a third one.

With the **Children's Co-travelcard**, children from the age of six up to their 16th birthday can travel throughout Switzerland for a whole year when accompanied by a valid ticket holder aged 16 or over. An adult may accompany a maximum of four children.

Travel simply with a multipack of multiple-journey tickets

If you don't travel regularly, but always take the same journey, a multiple-journey ticket would be the best option for you. Buy once and travel six times. The handy format of the multiple-journey tickets means that they are not person-specific and are therefore transferable – they can also be used by several passengers travelling together, and in combination with the Junior travelcard or Children's Co-travelcard.

Enjoy the additional benefits of local transport with the City-Ticket

Regardless of whether you're travelling for the day for leisure or business reasons, the City-Ticket makes your city trip complete. In addition to the journey between your selected place of departure and your destination, the City-Ticket also includes a 1-day travelpass on the local public transport network at your place of departure and/or destination. It is your free pass enabling you to use public transport as much as you want in your chosen city on the day you travel. You can buy it at any point of sale and at ticket machines, as well as online at sbb.ch/en/purchase or via SBB Mobile.

Multiple savings with the group ticket

Groups of at least ten people travelling together can enjoy numerous discounts:

- 20% off the regular fare for adults without travelcards.
- 60% off the regular fare for passengers with the Half-Fare travelcard, children aged 6 to 16 years as well as schoolchildren, young persons and students up to 25 years of age.
- In addition, each tenth person travels free (for RailAway group combined offers: travel and additional service)
- The costs of a public transport ticket and voyage of discovery are refunded for one person if you book your group journey via public transport.
- Enjoy the benefits of RailAway group combined offers: sbb.ch/en/group-travel.

People with a GA travelcard or a personal annual travelcard are also counted as part of the group. Not counted, however, are people with 1-day travelpasses for the Half-Fare travelcard, saver day passes, special 1-day travelpasses, municipal 1-day travelpasses or Track 7 passes and children travelling free with 1-day travelpasses for children, Junior travelcards or Children's Co-travelcards as well as children under the age of 6.

The number of seats for groups is limited. Therefore, please book as far in advance as possible so that we can reserve enough seats for you. You can book group tickets up to two days in advance by 3 p.m. at the counter or from the Rail Service via telephone on 0848 44 66 88 (CHF 0.08/min). You can also book your group journey online: sbb.ch/en/group-travel.

Travel with standard tickets for one-off journeys

For occasional rail travel: standard tickets

For occasional journeys, you can buy a standard ticket, which is valid for either one or ten days, depending on the distance. Exception: online and mobile tickets. Children under 16 years of age can travel half-price and accompanied children under the age of 6 can travel free of charge.

km	→	⇄
up to 115	Day of issue	Day of issue
from 116	Day of issue	10 days

The validity period of the standard tickets available via the webshop or mobile app differs to that of those purchased from ticket counters or machines. The dates of travel must be stated when buying your ticket. The day of the return journey can be selected in the webshop. If the dates of the outward and return journeys are

identical, then the return ticket will only be valid on the selected date. If the return trip is on a different day to the outward journey, a separate ticket will be issued for each individual journey. Return tickets purchased via the mobile app are only valid on the selected date. If your return journey is on a different day, you must purchase two single tickets.

Before starting your journey: Buy and/or validate tickets

This symbol  on the vehicle lets you know that you can't buy any tickets on board. Please buy and/or validate your travelpass before starting your journey. If you don't have a valid travelpass, you will have to pay a surcharge. Your personal details will be taken. The surcharge will rise if you repeatedly travel without a valid pass.

Calculating fares

The prices are determined using the fare kilometres (T603/T604) and the fare table for standard tickets (T600). You can find this and more fare information at sbb.ch/tarife. You can find detailed pricing information by making the relevant timetable enquiry at sbb.ch/en or with SBB Mobile, or from Rail Service on 0848 44 66 88 (CHF 0.08/min).

Passengers with reduced mobility (sbb.ch/en/handicap)

The SBB Call Center Handicap is the one-stop point of contact for passengers with reduced mobility for any questions about travelling with public transport and can be reached daily from 6 a.m. to 10 p.m. on the toll-free number 0800 007 102.

There are rail staff available at around 180 base locations to help passengers with wheelchairs and disabilities as well as blind and visually impaired passengers getting on and off trains. In order to organise your journey as well as possible, the SBB Call Center Handicap (toll-free number 0800 007 102) needs to hear from you at least one hour before your train leaves (in exceptional cases, two hours before departure). For international services with seat reservations, wheelchair users are requested to book their tickets at their local station or via Rail Service on 0848 44 66 88 (CHF 0.08/min.) and to request assistance from the SBB Call Center Handicap (0800 007 102) at least 2 working days before departure.

With a few exceptions, all standard gauge railway long-distance trains in Switzerland and, on certain routes, regional and S-Bahn trains also have 2nd class coaches with a wheelchair section. The location is marked with a pictogram  on both the inside and outside.

To ensure that your assisted boarding goes smoothly, please be beside the Mobilift in the middle of the departure platform ten minutes before the train leaves.

You can find all further details in our brochure "Barrierefrei unterwegs" or online at sbb.ch/en/handicap. The brochure can be ordered free of charge via telephone from the SBB Call Center Handicap (0800 007 102) or requested directly at the station.

Comfortably from door to door via care, bike and train

Be smart: combine car, bike and train

SBB offers a whole range of ways for you to travel as efficiently as possible. Why not combine private and public transport? This lets you get to the station quickly, enjoy a comfortable train ride before you continue your journey on your own, and arrive at your destination on time. You can find information on the combination options at sbb.ch/en/mobility.

Travel independently to the station

Travelling to the station by bike or motorbike.

Over 91,000 bike parking spaces are available at Swiss stations, while some locations even have staffed cycle parks. sbb.ch/en/bikeparking.

Travel to the station by car.

Do you live somewhere that doesn't have a station or that doesn't offer a great connection to the public transport network, but you would still like to cover a long distance via rail? Then use P+Rail. Just park your car in a P+Rail parking space at your nearest station and then switch to the train for your long journey. You can buy P+Rail 1-day passes for one to seven consecutive days – and now you can use the SBB P+Rail app to make your purchases too. [sbb.ch/en/parking](https://www.sbb.ch/en/parking)

Keep travelling from the station

If necessary, you can change at your destination station to a car or a bike for your last stretch of the journey, allowing you to arrive relaxed directly at your meeting place, office, friends and family or even a picnic site in the countryside.

Continue travelling by car.

At the destination station, you can simply switch to a taxi or a Carsharing vehicle, and therefore reach your destination comfortably – even if this is not easy to do via public transport. These possible combinations are suitable for both business and leisure travel. Further information can be found at [sbb.ch/en/taxi](https://www.sbb.ch/en/taxi) and [sbb.ch/en/carsharing](https://www.sbb.ch/en/carsharing).

Continue your journey with a rented or bikesharing bicycle.

Embark on an adventure by train and rental bike. You can find bikes to rent for the whole family at 200 hire stations across Switzerland, including over 80 located at train stations. Simply arrive by train, hire a bike directly from the station and begin your very own cycling tour. You can find the most beautiful rented bike routes from April to October at [sbb.ch/en/rentabike](https://www.sbb.ch/en/rentabike).

PubliBike provides bicycles and e-bikes at bike-sharing stations in a number of cities. Its self-service rental system is easy to use and available 24 hours a day. You can find more information at [sbb.ch/en/bikesharing](https://www.sbb.ch/en/bikesharing).

Take your bike on the train: self-service loading of bicycles

Buying a bike ticket lets you load bikes yourself onto most trains and postbuses in Switzerland. You must pay to transport your bicycle. Trains and postbus lines that do not allow bicycles on board are marked with the  symbol in the official timetable, online timetable and SBB Mobile app. The bike reservation symbol  indicates the trains and postbuses which require you to book a space for your bike in advance.

Depending on the traffic volume – particularly when the weather is good – on-board capacity for self-loaded bicycles can fill up quickly on certain services. Look at the capacity forecast in the online timetable or SBB Mobile app before you travel. Please plan your journey well in advance and make the most of our tips and the webpage [sbb.ch/en/bicycle](https://www.sbb.ch/en/bicycle).

Travel without the hassle of luggage

With us, your luggage travels all on its own – from station to station or door to door, in Switzerland or abroad.

For train journeys in Switzerland and to Germany

The luggage service lets you travel by train within Switzerland or to Germany without worrying about your luggage.

We pick up your luggage from your address and deliver it to your destination address. Alternatively, you can also hand over your luggage at the station yourself and have it delivered from there to a station in Switzerland or to another address in Switzerland or Germany.

For air travel

Flight luggage from the station to Zurich Airport.

Your luggage-free route to the airport: You can hand in your flight luggage at selected stations in Switzerland the day before your flight. You can then pick it up from the SBB luggage counter at Zurich Airport on the day of your flight.

Flight luggage from your door to Zurich Airport or an airport in another country with check-in.

You can have your flight luggage picked up from your home on the evening before your flight and collect it from the SBB luggage counter at Zurich Airport the next day.

If you are flying with Swiss or Edelweiss, we will also check in for you and bring your boarding card to you when we pick up your luggage. You can collect your luggage at the destination airport as soon as you land.

For further information, please visit sbb.ch/en/baggage.

Enjoy services at the station

From early till late in your area:

SBB Change (sbb.ch/en/change) / Western Union Money Transfer (sbb.ch/en/westernunion)

At any of the 180 or so SBB Change outlets, you can quickly and easily change your travel money into more than 90 different currencies and back again. The exchange counters often have longer opening hours, while the counters in larger train stations are also open at weekends. You can also order online at sbb.ch/en/change.

Also available at SBB Change:

- The Travel Cash Card – the safer way to manage your travel money. Available in the card currencies of Swiss francs, euros and US dollars.
- SBB station clocks from Mondaine, available as watches, wall clocks, pocket watches and alarm clocks.

With the Western Union cash transfer service, you can also send money to more than 200 countries. Just a few minutes later, the money will be available at one of more than 500,000 pick-up points. For more information, visit sbb.ch/en/wu or call SBB's free Western Union hotline on 0800 007 107.

Top-up prepaid mobile phone

Whoever your provider is, you can top up your pre-paid phone with the amount you want around the clock at any ticket machine.

Please help yourself to brochures and timetables

It's worth taking a look at the brochures at the station. You can find all information about travelling on public transport here and can also get inspiration from our great leisure ideas.

Subject to change: All timetables, distance, offer and price information is subject to change.