

## A whole world of public transport

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In this Official Timetable you will find details of train, cableway, boat and bus services in Switzerland plus information on facilities such as carriage of bicycles, luggage check-in (including checking in for flights), combined mobility and much more. If you have any specific questions, please ask at any staffed station. Our website at [www.sbb.ch/en](http://www.sbb.ch/en) and SBB Mobile Apps for your Smartphone contain up-to-date timetables for all services. You can buy tickets in our online Ticket Shop and find a wide range of additional information. Have a pleasant journey!

## The direct way to make the connection

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Whatever you want to know about travelling by train: information is available from your local station, over the telephone or online at [www.sbb.ch/en](http://www.sbb.ch/en).

### [www.sbb.ch](http://www.sbb.ch) – the online station

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Find door-to-door connections with our online timetable! Along with precise scheduling details, you can obtain useful information on your place of departure and destination ([www.sbb.ch/en/timetable](http://www.sbb.ch/en/timetable)).

Buy tickets and travelcards around the clock! Tickets for Switzerland and many international connections can be printed out on your own printer ([www.sbb.ch/en/ticketshop](http://www.sbb.ch/en/ticketshop)).

Brilliant ideas for leisure activities and holidays! Take advantage of interesting combined offers for excursions, short trips and events and book your tickets online ([www.sbb.ch/en/leisure-holidays](http://www.sbb.ch/en/leisure-holidays)).

### Personal advice: at ticket counters and in travel agencies

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At every major station you will find an SBB Travel Agency or a travel agency run by another provider, with qualified staff on hand to offer you a range of services. We can also book your city tours, beach holidays and much more besides. Have a great holiday!

### There for you 24 hours a day: Rail Service 0900 300 300 (CHF 1.19/min from the CH fixed-line network)

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Any time, any day, just call this number to book tickets, reserve seats or obtain information, quickly and easily.

### Ticket machines

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Ticket machines are available at stations and stops for passengers to purchase tickets in comfort around the clock and without having to queue.

Multiple journey tickets, one-month travelcards, regional travel system passes, one-day travelpasses valid with the Half-Fare travelcard, bicycle tickets, City Tickets and lots of RailAway leisure time offers are available at 1600 modern ticket machines for services provided by SBB and its partner rail operators. You can also use them to top up your prepaid mobile phone. Customers can pay in Swiss francs, with euro banknotes, using RekaRail vouchers and Reka Checks, or by debit or credit card.

### SBB Mobile – your timetable and ticket counter for your Smartphone

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SBB Mobile is perfectly tailored to the needs of public transport users in Switzerland. The application enables you to make real-time timetable enquiries and purchase and display tickets directly from your Smartphone.

SBB Mobile is available free of charge. The only charges you will incur are those for downloading the application and for accessing timetables, maps and other information at your network operator's standard rate for data transmission. Passengers pay for tickets using a credit card or PostFinance Card.

SBB Mobile is available for iPhone, Android and Windows Phone 7.

More information is available at [www.sbb.ch/en/mobileworld](http://www.sbb.ch/en/mobileworld)

### Timetable information by SMS (CHF 0.60)

Use your mobile phone as a "mini timetable"

#### Orange, Sunrise and Swisscom:

Send the text message "SBB Place of departure Destination" (e.g. SBB Berne Lucerne) to 222 (CHF 0.60) and you will receive your next three connections as an SMS.

Tip: if a place name contains spaces, replace these with a full stop (e.g. St..Moritz).

### Tell us what you think of us: Customer Service SBB 0800 401 401 (free phone)

Do you have suggestions, wishes, questions or complaints regarding SBB's passenger services in general? Or were you particularly impressed with our level of service? We are always happy to hear from you. On weekdays, you can contact our staff directly any time from 08.00 until 17.00 free on 0800 401 401.

Or write to us at: SBB Customer Service, P.O. Box, CH-3000 Berne 65, or e-mail: customerservice@sbb.ch.

### Lost items: The SBB Lost Property Service can help ([www.sbb.ch/en/lostandfound](http://www.sbb.ch/en/lostandfound))

You've lost something in the train or at the station and would like to know if it has been found? Our lost property service enables you to report all lost property online (free of charge), by calling Rail Service on 0900 300 300 (CHF 1.19/min from the CH fixed-line network) or at any ticket counter (CHF 15.00). Items can be reclaimed at staffed sales offices during their individual opening hours.

## The General Abonnement (GA travelcard) gives you complete freedom

The best and easiest way to travel! Just hop aboard the next train and go where you like: with the GA travelcard, you can travel free of charge for a year on over 24 500 km of SBB routes as well as on the services of most private rail companies. You can also travel on Postbuses and boats, and on trams and buses in most Swiss towns and cities – whenever you want, wherever you want. And with the Duo Partner and Familia GA travelcards, other members of your household can also get an attractive deal on a GA travelcard. You can also pay for a GA in monthly instalments. For details on the various offers, please contact your local station or go to [www.sbb.ch/en/ga](http://www.sbb.ch/en/ga).

#### Overview of GA travelcard prices:

		2nd class	1st class
<b>Individuals</b> (Basic GA)	Adults aged 25–64/65	3350.00	5350.00
	Senior citizens (ladies from age 64/gentlemen from age 65)	2550.00	4200.00
	Juniors age 16–25	2400.00	4000.00
	Students age 25–30*	2400.00	4000.00
	Disabled passengers (with ID issued by the relevant cantonal office)	2200.00	3550.00
<b>Duo Partner GA</b>	1st GA = Basic GA	See above for prices	
	2nd GA = Duo Partner	2350.00	3700.00
<b>Plus Familia GA</b>	1st GA = Basic GA (mother or father)	See above for prices	
	Familia Child up to 16 years of age	620.00	2500.00
	Familia Youth 16–25 years of age	830.00	2500.00
	Familia Partner (only with at least 1 Familia Child/Youth)	1900.00	3050.00
<b>Children aged 6–16</b>		1500.00	2500.00
<b>GA travelcard for dogs</b>		720.00	–

\* with enrolment certificate

## Advantage Youth: Gleis 7

### Gleis 7 and Half-Fare travelcard: the smart combination

The Gleis 7 ("Track 7") travelcard is available to Half-Fare travelcard holders up to the age of 25. With Gleis 7, you can travel the whole of Switzerland free of charge in 2nd class from 7.00 p.m. until 5.00 a.m. the following morning.

Gleis 7 is valid for use on the entire SBB network and is also accepted by a large number of independent transport operators. To find out more, go to [www.sbb.ch/en/track7](http://www.sbb.ch/en/track7) or ask at any staffed station.

#### Here's how it works:

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Anyone who already has a Half-Fare travelcard can simply buy a Gleis 7 Card for just CHF 129.00 as long as the Gleis 7 card's first day of validity overlaps with the validity period of the Half-Fare travelcard.

Those who don't yet have a Half-Fare travelcard can choose between the following options:  
 Either the handy Combi-Card, combining a Gleis 7 Card and a 1-year Half-Fare travelcard, for just CHF 294.00  
 Alternatively, get ahead with a 2-year (CHF 300.00) or 3-year (CHF 400.00) Half-Fare travelcard and a 1-year Gleis 7 (CHF 129.00).

## The point-to-point season ticket for savings on repeat journeys

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### The same route for less money: the point-to-point season ticket

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If you travel the same route for a whole year – for example your trip to and from work – with the annual point-to-point season ticket you would pay for just 9 months. The annual point-to-point season ticket can be replaced if lost (a receipt must be produced) and is available with either 1-month or 1-week validity. With your personalised season ticket (with photo), you can also travel on Postbus lines and certain other bus routes.

### Junior point-to-point season ticket

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Children and juniors aged 6–25 receive an additional discount in 2nd class. For first-time orders we will require a passport photo and official proof of identity.

## Regional travel system tickets and passes – making travel easier by rail, bus and tram

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In most regions of Switzerland, public transport operators have merged to form regional travel systems, uniting the whole area under a single fare network. All tickets in these systems are issued for zones. The zone map then shows how many zones you need to purchase a ticket for to get from A to B. The number of zones required defines the price of the ticket, regardless of whether you travel by rail, bus or tram. All modes of transport are included in the price of a ticket for the relevant zone.

### Individual tickets within regional travel systems

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The majority of regional travel systems offer individual tickets, one-day travelpasses, multiple journey tickets and group tickets alongside the other familiar travelpasses. Half-Fare travelcard holders can benefit from reduced fares on all tickets. The regional travel systems have the right ticket for all your mobility needs, whether you're making a one-off trip or travel from time to time.

For details on the various offers, please visit [www.sbb.ch/en/networks](http://www.sbb.ch/en/networks) or contact your local station.

### Regional travel system passes

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Do you travel the same route frequently throughout the year – your route to work, for example? Then you could save money with an annual regional travel system pass: you pay the equivalent of 9-10 months, in 1st or 2nd class. And for your security, annual regional travel system passes can be replaced if lost (on presentation of the original receipt). Of course, regional travel system passes are also available as monthly and, in some cases, weekly tickets.

For first-time orders we will require a passport photo and official proof of identity.

For details on the various offers, please visit [www.sbb.ch/en/networks](http://www.sbb.ch/en/networks) or contact your local station.

### Junior travel system passes

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Children and young people aged 6–25 receive an additional discount of over 20% in 2nd class. For first-time orders we will require a passport photo and official proof of identity.

## Travelling beyond the borders of the regional travel system

For journeys beyond the boundaries of the regional transport system, regional travel system tickets and passes are valid until the last regular stop within the zones selected. Regional travel system passes and tickets are not valid for trains operated by SBB that do not stop within the selected zones. Exception: inter-regional travelcards.

### From region to region: the inter-regional travelcard

You can connect between certain regions using the inter-regional travelcard. This ticket entitles you to unlimited use of the core zones in two integrated transport systems, as well as the connecting route between the two. More detailed information on inter-regional travelcard offers is available at your nearest station.

### You will find regional travel systems in the following regions:

Aargau-Olten-Gösgen-Gäu: A-Welle (tickets and passes)  
 Berne-Solothurn: Libero (tickets and passes)  
 Bernese Oberland: BeoAbo (passes only)  
 Biel/Bienne-Grenchen-Seeland/Bernese Jura: ABO zigzag (passes only)  
 Fribourg: Frimobil (tickets and passes)  
 Geneva: Unireso (tickets and passes)  
 Graubünden: Tarifverbund Davos-Klosters, Engadin Verbund (tickets and passes)  
 Jura: Vagabond (passes only)  
 Lucerne-Obwalden-Nidwalden: Passepartout (tickets and passes)  
 Neuchâtel: Onde Verte (tickets and passes)  
 Northwestern Switzerland: Tarifverbund Nordwestschweiz (TNW) (tickets and passes)  
 Eastern Switzerland: Ostwind (tickets and passes)  
 Schaffhausen: FlexTax (passes only, from 01.06.2012 also single tickets)  
 Schwyz: Tarifverbund Schwyz (tickets and passes)  
 Ticino-Misox-Calancatal: Arcobaleno (passes only)  
 Vaud: Mobilis (tickets and passes)  
 Zug: Tarifverbund Zug (tickets and passes)  
 Zurich: Zurich Transport Authority (ZVV) (tickets and passes)  
 Zurich region Z-Pass (travelcards only)

For more information, see [www.sbb.ch/en/networks](http://www.sbb.ch/en/networks).

## Travel for less with the Half-Fare travelcard

With a Half-Fare travelcard, you can travel on the SBB network, on postbuses, almost all lake and river boats and even on most privately operated railways and cableways throughout Switzerland for just half the normal fare\*. More information on the advantages of the Half-Fare travelcard can be found in the brochure "Abonemente, die sich wirklich lohnen" ("Travelcards – well worth it"), available from your nearest station, or online at [www.sbb.ch/en/half-fare](http://www.sbb.ch/en/half-fare).

### Overview of prices for Half-Fare travelcard:

3-year Half-Fare travelcard	CHF 400.00
2-year Half-Fare travelcard	CHF 300.00
1-year Half-Fare travelcard	CHF 165.00
1-year Half-Fare travelcard with Visa Card	CHF 135.00
1-year Half-Fare travelcard for 16-year-olds (in 2012)	CHF 96.00

\* Over short distances (because of minimum fare), on reduced tickets or for some combined offers with add-ons, the discount with a Half-Fare travelcard may be less than 50%.

### Monthly travelpasses for Half-Fare travelcard holders: a GA for a month

Experience the freedom of a GA travelcard for a while, and enjoy a month's unlimited 2nd class travel for CHF 375.00.

Overview of prices for Monthly travelpass:	2nd class	1st class
Monthly travelpass	CHF 375.00	CHF 605.00

**One-day travelpasses for Half-Fare travelcard holders: unlimited travel!**

Never pay more than CHF 68.00 in 2nd class or CHF 112.00 in 1st class for a full day's rail travel! Instead of buying a half-fare ticket, it often works out cheaper for Half-Fare travelcard-holders to buy a **one-day travelpass**. This gives you the same freedom of travel as a GA travelcard holder for the day. One-day travelpasses are also available in multipacks (6 for the price of 5).

The **9 o'clock travelpass** (CHF 58.00 in 2nd class/CHF 96.00 in 1st class) is valid exclusively on Monday to Friday from 9.00 onwards. It is not valid on Saturdays, Sundays or public holidays as listed in this official timetable. 9 o'clock travelpasses are also available in multipacks (6 for the price of 5).

If you are a Half-Fare or GA travelcard holder, children aged between 6 and 16 (grandchildren, godchildren, neighbours' children, etc.) travelling with you can benefit from the one-day travelpass for children, costing just CHF 15.00 for 2nd class or CHF 30.00 for 1st class. Each child needs their own travelpass, and a maximum of four children may travel with any one adult.

Overview of prices for one-day travelpasses:	2nd class	1st class
Half-Fare one-day travelpass	CHF 68.00	CHF 112.00
Multipack of Half-Fare one-day travelpasses (6 for 5)	CHF 340.00	CHF 560.00
Half-Fare 9 o'clock travelpass	CHF 58.00	CHF 96.00
Multipack of Half-Fare 9 o'clock travelpasses (6 for 5)	CHF 290.00	CHF 480.00
1-day travelpass for children	CHF 15.00	CHF 30.00

**Annual Half-Fare travelcards for families**

With the 1-year **Junior travelcard**, children aged between 6 and 16 travel free when accompanied by a parent. The Junior travelcard costs CHF 30.00 per child. If you buy 3 or more Junior travelcards at the same time, the third and any additional cards are free of charge.

With the 1-year **Grandchild travelcard**, children aged between 6 and 16 travel free when accompanied by a grandparent. The Grandchild travelcard costs CHF 30.00 per grandchild.

**The multiple journey ticket: extra convenience for occasional travellers**

If you're always taking the same route, but not on a regular basis, the multiple journey ticket is the best deal for you.

Buy once, travel six times.

The handy-format multiple journey ticket is not personalised and is thus transferable – it is also valid for several passengers travelling together and in combination with the Junior or Grandchild travelcards.

**Stay mobile at your destination with the City Ticket and the City-City Ticket**

If you're travelling on one particular day – whether for business or pleasure – the City Ticket and City-City Ticket (only available online) will make your day trip complete.

The **City Ticket** includes travel between your departure and destination as well as unlimited travel for one day on the local transport authority network of your destination. It really is a go-anywhere ticket – use public transport services as much as you like in your destination city on the day you choose to travel. City Tickets are available at all stations and touch-screen ticket machines.

Price: standard fare plus supplement for local transport services

The **City-City Ticket** is available exclusively online in the SBB Ticket Shop ([www.sbb.ch/en/ticketshop](http://www.sbb.ch/en/ticketshop)). You decide yourself whether the City-City Ticket is a one-day pass for unlimited travel on the municipal transport network in the departure and/or destination city.

## Savings for everyone: the Group Ticket

Groups of 10 or more adults can benefit from a general 20% reduction on standard fares for rail, bus and boat travel within Switzerland. Half-Fare travelcard holders, children aged 6–16, schoolchildren, and young people and students up to 25 years of age enjoy an even bigger reduction of 60% off the full price. Furthermore, every 10th passenger travels for free.

We advise you to book as early as you can so that we can make sure there are enough seats available for your group. Some trains that are already quite full cannot take groups, and on some services the number of seats may be limited. If enough seats are available, you can reserve any time until two days before you travel by 3. p. m. You can book your group trip online at [www.sbb.ch/en/groups](http://www.sbb.ch/en/groups).

## Standard tickets for individual journeys


### For occasional rail travel: standard tickets

The standard tickets issued for individual journeys are valid for either one day or ten days, depending on the distance to be travelled. Exception: Online Tickets are valid for one day or for return on a chosen day within ten days of the outward journey. Under-16s travel at half fare, accompanied under-6s go free.

km	→	⇄
up to 115	Day of issue	Day of issue
from 116	Day of issue	10 days

But remember, even people who don't travel so often can make great savings with our wide range of offers. For more details, read on.

### Before travelling: Purchase and/or validate tickets

When you see the  symbol on a train, you must bear in mind that tickets are not sold on board. Please buy and/or validate your ticket before boarding. If you do not have a valid ticket, you will have to pay a fine. Your personal details will be recorded. The fine is increased for a repeat offence.

## Travel right across Europe with our great deals

### The InterRail Global Pass or InterRail One Country Pass

InterRail is the ideal solution for children, young people, adults and senior citizens looking for independent 1st or 2nd class travel. Thirty countries are just waiting to be discovered, with a choice of "One Country Passes" (InterRail passes for individual countries) or the "InterRail Global Pass" for all countries involved in the scheme. All "InterRail Global Pass" holders are also entitled to discounts on tickets from their home town to the border. It is compulsory to reserve a seat on trains for which tickets are sold at market prices, such as TGV, Thalys and Eurostar. These tickets come at a special price, however.

For further information visit [www.sbb.ch/en/europe](http://www.sbb.ch/en/europe)

### TEE Rail Alliance

The Half-Fare travelcards valid 1, 2 or 3 years and GA travelcards valid 1 year are international: Holders of these cards are now entitled to an additional 25% reduction on the non-Swiss section of journeys to Germany or Austria.

### Rail Plus for CHF 25.00

Half-Fare and GA travelcard holders who purchase a Rail Plus card are also entitled to cut-price travel on most other foreign railways. The 25% reduction is valid for tickets issued for use in at least two participating countries.

## Take the car along for the ride!

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Take the relaxed route to your holiday or business destination without having to leave your car behind. Car-carrying "motorail" services to Germany and Austria operate mainly in the summer high season. Details of routes, timetables and prices can be found at your nearest station, through Rail Service on 0900 300 300 (CHF 1.19/min from the CH fixed-line network), through your travel agent or online at [www.autoreisezug.ch](http://www.autoreisezug.ch). Motorail journeys should be booked well in advance!

## Disabled travellers ([www.sbb.ch/en/mobil](http://www.sbb.ch/en/mobil))

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SBB's Call Center Handicap is the central point of contact for all queries relating to passengers with a disability. Lines are open every day from 06.00 to 22.00 on freephone number 0800 007 102.

For wheelchair users, passengers with impaired mobility, and blind and visually impaired travellers, staff are on hand at 180 Support Stations to assist with boarding and alighting. Please be sure to contact the Call Center Handicap (Freephone 0800 007 102) to request assistance no later than one hour before your train is due to depart (in exceptional cases, two hours before) for all domestic Swiss services so that we have enough time to organise appropriate assistance. For international services with seat reservation, wheelchair users are requested to book their tickets at their local station or via Rail Service on 0900 300 300 (CHF 1.19/min from the CH fixed-line network) and to request assistance from the Call Center Handicap (0800 007 102) at least 3 working days before departure.

With a few exceptions, all fast trains on Switzerland's standard-gauge railways (incl. *ICE*, *TGV*, *EC*, *IC*), plus regional trains on certain routes and Zurich S-Bahn double-deck trains have a 2nd class carriage with a wheelchair compartment (in *ICN* and *IC* 2000 double-deck trains, this compartment is actually in 1st class, valid with a 2nd class ticket). The compartments are marked with the ♿ pictograms on both the inside and the outside of the train

To allow us to board you as smoothly as possible, please make your way to the Mobilift in the middle of the departure platform 10 minutes before the train is due to depart.

For full details, please see our "Travelling with a disability" brochure, or go to [www.sbb.ch/en/mobil](http://www.sbb.ch/en/mobil). You can order the brochure via the SBB Call Center Handicap on 0800 007 102, or just ask at your local station.

## By bike, car and train from door to door

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### Smart combinations for climate-friendly travel

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Convenient, climate-friendly travel: SBB makes it easy to practise the idea of "combined mobility". Use the individual connection options to get to the train – and after your rail journey to continue to your destination. The products P+Rail, bicycle parking, Rent a Bike, BikeSharing, rental car and CarSharing are the ideal complements to public transport services at the initial and the final stage – from the starting point to the first public transport connection and vice versa. Using these services, you can optimise travel time, convenience and sustainability when taking public transport.

Take a look at the SBB Ecocalculator in the online timetable or get comprehensive details of environmentally relevant issues at [www.sbb.ch/en/environment](http://www.sbb.ch/en/environment).

### Individual travel to the railway station

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**By bike to the station.**

Would you like to do something daily to improve your fitness? Then why not cycle from your home to the nearest station? We have placed more than 80,000 bicycle parking spaces at your disposal throughout Switzerland. Some railway stations even have a guarded public bicycle park or a lockable bicycle enclosure.

**By car to the station.**

If you live in a place without a station or other optimal public transport connection, but would still like to cover most of the distance by train: then you should try P+Rail. Park your car at the nearest station in a P+Rail parking space and hop on board the train for the major part of the journey. Thus you are also making an active contribution to reducing mileage on the roads from motorised private vehicles, along with CO<sub>2</sub> emissions.

## Individual onward travel from the station

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If need be, you can cover the last few kilometres from station to destination by car or by bike, to arrive relaxed at your final destination, be it a meeting venue, the office, the house of a friend or relative, or a picnic spot in the country.

Onward travel by car.


At the destination station, you can change easily to a RailTaxi, rental car or CarSharing vehicle for the final few kilometres, thereby reaching your destination comfortably and directly – even if this is not ideally accessible via public transport. These combination options are suitable for both business and leisure trips.

Onward travel by bike.

If you would like to go on a cycling excursion without using your own bicycle, practical rental bikes are available at around 80 stations run by SBB and other private railways in Switzerland as well as at 60 other locations, such as campsites and youth hostels – with rental by the day or even several days at a time.

## Take your bicycle with you: Services admitting passengers with bicycles

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You can take your bicycle with you on almost all services run by SBB or private operators, or on postbuses. Only one bike per person may be carried in this way, and the service is only available space permitting. There is a charge for this service. Those trains and postbus lines on which accompanied bikes are not allowed are marked with the  pictogram both in the printed timetable and on the yellow departure boards displayed at stations. Before you leave please consult the timetable for further information regarding trains and connections suitable for accompanied bikes and those for which bike reservations are compulsory. The bike symbol on the carriage doors will show you which compartment to use for your bike.

Please note that the transport capacities for self-service loading of bicycles may be restricted during periods of peak traffic volume. Be sure to take this into account when planning your trip.

Detailed information is available in the brochure "Mit Velo, Auto und Zug von Tür zu Tür" ("By bike, car and train from door to door"), on the SBB Bike and Rail folding map or at [www.sbb.ch/en/bicycle](http://www.sbb.ch/en/bicycle).

## No more lugging heavy suitcases

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### Unaccompanied luggage in Switzerland

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Provided you have a valid ticket, you can check in your luggage or bicycle within Switzerland by 7.00 p.m. and then pick it up at your destination two days later from 9.00 a.m. onwards. This service is available at any staffed station. Please note local opening hours.

The station staff will give you a free protective cover for your skis, ski-boots, snowboard or bicycle. For CHF 10.00 you can purchase a sturdy cardboard box (79x34x44 cm) that can be used to transport several loose items; these are obtainable at larger stations.

### Fast baggage

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Wouldn't you rather travel light – unburdened by heavy bags and suitcases? With our new Fast Baggage service for journeys to and from 45 destinations, now you can.

Just check in your luggage no later than 9.00 a.m. and then collect it again at your destination any time after 6.00 p.m. the same day. [www.sbb.ch/en/baggage](http://www.sbb.ch/en/baggage)

### Group baggage "à la carte"

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For groups of 10 travellers or more, dragging luggage around is now a thing of the past: SBB relieves you of your bags at the station, or even at the platform as your train arrives, and either conveys it directly to your group's connecting train, stores it at the station, transports it to your final destination station or takes it straight to your hotel. [www.sbb.ch/en/baggage](http://www.sbb.ch/en/baggage)

### Unaccompanied luggage abroad

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We can transport your luggage to Germany, France, Luxembourg and Austria within 4 working days on presentation of a valid ticket for the country in question. For Germany, France and Austria, home delivery is

included in the price. For more information about our baggage forwarding services, go to [www.sbb.ch/en/baggage](http://www.sbb.ch/en/baggage), ask at your local station or call Rail Service on 0900 300 300 (CHF 1.19/min from the CH fixed-line network).

### Station Check-In and Fly Rail Baggage

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You can check in your baggage at the station and have it sent straight to your flight destination. For most flights, you will receive your boarding card at the same time.

You can have your luggage sent as Fly Rail Baggage from any airport in the world to your rail station destination in Switzerland via Zurich or Geneva airport.

For further information on checking in baggage at stations and on the Fly Rail Baggage service, please go to [www.sbb.ch/en/check-in](http://www.sbb.ch/en/check-in) or call Rail Service on 0900 300 300 (CHF 1.19/min from the CH fixed-line network).

## Book a train of your own

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Are you looking for smart ideas for unusual trips? Then you've come to the right station! We give anniversary celebrations that extra "oomph!", make every meeting a rolling success story, put events on the right tracks and really get into gear when it comes to organisation.

It's all here waiting for you:

Exclusive coaches, legendary rolling stock, trains with panache, spectacular views – and, of course, our proverbial service. We provide modern infrastructure, take on the organisation of the trip, make sure the catering is right and surprise you with additional highlights: boat trips, tastings, museum visits or entertainment.

Your train – uniquely successful. Give us a call!

Phone 051 227 27 00

[www.sbb.ch/extrazug](http://www.sbb.ch/extrazug)

Our specialists will be happy to advise you!

## Benefit from a range of services at the station

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From early till late, at a station near you:

**SBB Change ([www.sbb.ch/en/change](http://www.sbb.ch/en/change))/Western Union Cash Transfer Service ([www.sbb.ch/en/westernunion](http://www.sbb.ch/en/westernunion))**

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The following services are available 7 days a week at around 180 stations:

- Purchase/sale of over 90 different foreign currencies
- Travel Cash Cards in euros, US dollars or Swiss francs
- Travelers cheques in euros, US dollars and, at some offices, Australian and Canadian dollars, including change back into Swiss francs
- Swiss Bankers Internet Cash for simple and secure online payments
- SBB watches and clocks by Mondaine, in the form of a wristwatch, wall clock or travel alarm clock
- Global Blue Taxfree and Euro Refund Taxfree for VAT refunds for purchases made abroad

Western Union cash transfers to any of over 200 countries in a matter of minutes – even without a bank account. Western Union-Hotline 0800 007 107 (free phone): daily 6.30 a.m. to 9.30 p.m.

SBB customer identification – For many online transactions (opening a bank account, taking out insurance, etc.), it is necessary to have some sort of proof of your identification. You can now obtain a copy of any document certified for authenticity from any counter where you see the Change or Western Union symbol at an SBB station – 7 days a week. All you have to do is present an official ID document in person.

### A whole world of holidays at the station – your SBB Travel Agency ([www.sbb.ch/en/travelagency](http://www.sbb.ch/en/travelagency))

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Our SBB travel agencies are centrally located at the station. We have offers from all the top travel operators for restful beach holidays, stimulating city breaks, delightful relaxation holidays or attractive last-minute destinations.

www.sbb.ch/en/holidays. Book great, low-cost holidays. In SBB's world of holidays, you can always find new travel offers at extremely attractive prices. Whether you are a family or a couple, or looking for a beach holiday, an adventure trip, a cruise or a spa break – there is bound to be something to suit your tastes.

Take a look and book online at [www.sbb.ch/en/holidays](http://www.sbb.ch/en/holidays), by telephone on 0848 777 111 (CHF 0.08/min. from the CH fixed-line network) or in person at one of 200 SBB Travel Agencies, where you can pick up a copy of our monthly brochure.

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**Event tickets from stations or Rail Service (0900 300 300, CHF 1.19/min from the CH fixed-line network)**

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- A full range of concerts, cultural and sporting events, festivals, musicals, and much more
- All day every day at around 200 SBB stations and through Rail Service
- Switzerland's most comprehensive special event search tool at [www.sbb.ch/en/events](http://www.sbb.ch/en/events)

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**Top up your prepaid mobile phone or buy a SIM card**

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You can top up your prepaid mobile phone with any amount of credit at 1,600 touch-screen ticket machines 24 hours a day. Starter packs for prepaid offers (SIM card with or without handset) are available from SBB Change. Look out for our promotional months and take advantage of free credit or attractive competitions time and again.

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**Please help yourself: brochures and timetables**

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The brochures in the station display stands are well worth investigating. Here you will find all you need to know and all the travel offers you could wish for.

**Subject to change: we expressly reserve the right to change all timetable, kilometre, service offering and price details.**